



## ***INTEGRITY PACT***

India Optel Limited is highly dedicated for setting up standards in transparency, accountability & ethics in business activities. For this, the mechanism of dispute redressal between the management and the contractors, relating to those contracts where Integrity Pact is applicable, has produced good results and may disputes could be resolved amicably and speedily without involving much cost. For this as per CVC guidelines and Department of Expenditure vide OM dt:19/07/2011, issued guidelines to all Ministries/Departments/Organizations including their attached/subordinate offices and autonomous body for implement of Integrity Pack. In which, Procurements/Contracts would cover procurement of works, goods and services by organizations concerned.

Integrity Pack would be implemented through a panel of Independent External Monitors (IEMs), appointed by the organization. The IEM would review independently and objectively, whether and to what extent parties have complied with their obligations under the pact. At present the pact is an integral part of all Tenders/Contracts/ Long Term Agreements valuing above Rs.5 Crore.

For this, the Central Vigilance Commission has been nominated for appointment as Independent External Monitors (IEMs), in India Optel Limited. The appointment is recommended for a period of three years only.

Following IEMs have been appointed:

1. Sh. Prashant Kumar Jha, IFS(Rtd), Email: [pkjhaforest@yahoo.co.in](mailto:pkjhaforest@yahoo.co.in)
2. Smt. Bharathi Sivaswami Sihag, IAS(Rtd) Email: [bsihag@hotmail.com](mailto:bsihag@hotmail.com)

Vendors may address IEMs only with regard to issues pertaining to integrity pact and other issues, if any, other than integrity pact, need to be addressed to the contact person mentioned in the tender.

Bidders, if aggrieved, may approach to Shri. PANKAJ GUPTA, ITS, Chief Vigilance Officer (CVO) of IOL or IEMs.

The IEMs may also be contacted through Integrity Pact Cell within HR Directorate (email: [div.hr@indiaoptel.in](mailto:div.hr@indiaoptel.in)), C/o India Optel Limited, Corporate Headquarters, Raipur road, Dehradun, Uttarakhand-248008